

What is claimed is:

1. A method for an automated appeals process using a server with a database connected to a plurality of remote stations over a distributed network, comprising:

Verifying the user information for registration at a server;
storing the user information in a secured database;
generating an appeals form;
printing the appeals form at the remote station;
receiving the appeals form from the remote station;
verifying information in the appeals form;
storing the appeals information in the database;
sending the appeals information to an appeals agency;
determining the status of an appeal;
storing the status of the appeal in the database; and
sending information on the status of the appeal to a user at a remote station.

2. A method for automating an appeals process, comprising:

registering a user in a database;
collecting user information and appeals information from the user;
storing the collected information in the database;
sending the appeals information to an appeals agency;
receiving a status of an appeal from the appeals agency;
storing the status of the appeal in the database; and
sending the status of the appeal to the user.

3. A system for an automated appeals process, comprising:

- a plurality of remote user stations for inputting user information;
- a server connected to the plurality of remote user stations over a distributed network, the server receiving the user information from the plurality of remote user stations over the distributed network and generating an appeals form for a user; and
- a secured database connected to the server, the database storing the user information;

wherein the server transmits the appeals form to the user at one of the plurality of remote user stations and receives a completed appeals form containing appeal information from the user; the server sends the appeal information to an appeals agency; and the server sends a status report to the user at one of the plurality of remote user stations.

4. A method of automating an appeals process for a user for a denied claim using a database connected to a remote user station over a distributed network, comprising:

- collecting the user information including an account name and a password through the registration form and storing the user information in the database;
- presenting the user with a medical request form including claim denial information;
- collecting the claim denial information and storing the claim denial information in the database;
- presenting the user with a patient information form for selecting or adding a patient including questions related to a patient and the patient's insurance information;
- collecting patient information and storing the patient information in the database;

presenting the user with a provider information form including questions about a provider;

collecting provider information and storing the provider information in the database;

collecting appeal status information on a denied claim and storing the appeal status information in the database;

presenting the user with a check appeal status form including questions about pending or open appeals related to the user; and

collecting check appeal status information and presenting the user with appeal status information stored in the database based on the check appeal status information collected.

5. The method according to claim 4, further comprising:

presenting the user with a credit card information form including questions relating to a credit card; and

collecting credit card information and storing the credit card information in the database.

6. The method according to claim 4, further comprising presenting an administrative interface including information on appeals submitted.

7. A method for an automated appeals process using a server with a database connected to a plurality of remote stations over a distributed network, comprising:

receiving a login request from a user;

presenting a welcome screen to the user;

receiving a first user selection from the user;

presenting a first user screen based on the first user selection;
receiving user identification information from the user;
presenting a second user screen based on the user identification information;
receiving a second user selection from the user; and
presenting a third user screen based on the second user selection, the third user screen
being one of a new appeal screen and an upload screen.